

PANTOUMAZI



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Dear friends,

Only a few days ago we left 2019 behind us.

2019 is a landmark year for Atlas as it is the first time in the company's long history that the company was managed by someone outside the Toumazis family. People may change, but the principles and values that drive the company remain the same. Even if our strategic approach, and operational methods change, in light of new market trends, our long-term goals remain the same throughout

the years, without demeaning our level of professionalism, honesty and meritocracy.

Year 2020 starts on a very positive vibe, by taking many new projects and having many new individuals, joining our team. The challenges are as compelling as ever before. The main strategic goal for the current year is to carry out our projects with safety, quality and within the timeframes and budgets allocated much to the satisfaction of our Clients.

At the beginning of this year, our company was selected by the biggest business magazine in Cyprus, «In Business», to be included in its January's special edition, "Business 2030". Our company was included in a group of the 100 most important companies from all business sectors in Cyprus. This special edition featured companies that managed to stand out in the past decade with their creativity and ability to grow and thrive. Being such a company, Atlas Pantou was invited to offer its views on the upcoming decade, 2020-2030, as well as to unfold its vision for the future, both for the construction industry and Cyprus economy in general.

Along with our best wishes for a happy, healthy and prosperous 2020, we wish to assure you that we will do our utmost to meet the levels of trust you continue to show us!

Marios L. Pontikis
Chief Executive Officer

IN BUSINESS AWARDS 2019 CEREMONY



ATLAS PANTOU was among the 5 finalist - candidates in **IN Business Awards 2019** in the category **Land Development/ Construction (Ανάπτυξη Γης/ Κατασκευές** in Greek). The final 5 candidates for each category were decided through voting of the IN Business awards committee members.

The IN Business awards committee members are representatives from various significant business, social and economic organizations from all over Cyprus.

The **IN Business Awards 2019** ceremony took place on January 29 at the Hilton Nicosia hotel in Nicosia. In a very glamorous ceremony worthy of the institution and in the presence of the protagonists of the business and political scene, 9 awards were awarded in 9 different categories and 4 honorary awards.



In the '**Land Development / Construction**' category where **ATLAS PANTOU** was a finalist, the award was given to the Cyfield group.



IN BUSINESS

SPECIAL EDITION BUSINESS 2030



Businesses in Cyprus had one of their most turbulent decades in their history in 2010-2019. With the advent of the new decade, businesses are optimistic about the future as growth and prosperity of a country comes through business contact.

It is remarkable how fast, after the economic crisis of 2013, businesses in Cyprus managed to find once again their path for creation and development. The development of Cyprus through businesses is a one-way street. It is with the strong belief in the values of business contact and fair competition that businesses create profits and prosperity not just for them but for the whole country.

IN Business magazine chose to present in a special edition issue, named Business 2030 which was released in early January 2020, the leading companies in Cyprus from all business sectors, which are believed to be the ones to lead the Cyprus economy in the next decade and will carry the load of the economic growth, progress and prosperity in Cyprus.

IN Business magazine chose to present ATLAS PANTOU in this special edition, which is one of the largest business editions of all times in Cyprus. Our company is featured in this issue with a four-page presentation (two-page interview from our CEO Marios L. Pontikis and a two-page presentation of our company). Also, 200 copies have been specially printed with the exclusive cover of **ATLAS PANTOU**.

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PROJECTS IN PROGRESS



Limassol Del Mar, Limassol

Start date: March 2018

Project Description: Less than 25m from the beach, we have begun constructing this project, on a plot of 34,000m² with its south side offering 170m of unobstructed sea views.

Inspired by the gentle and curved waves of the Mediterranean in the south and from the low hills to the north, the unique sinusoidal curves of the project appear both in its center and on the floors with the curved walls creating a separate sculpture of approximately 40,00m². Clearly influenced by nautical architecture, the building reflects a large cruise ship, with the outer gardens of the summit standing proudly as the bridge and the command station.

The first construction phase involves the delivery of the first two towers (A and B), 13 and 18 floors respectively. The second phase involves the delivery of the apartments of the "Signature Collection", that is the eastern tower of 28 floors. Up to now, all the floor slabs for the towers of the first phase are completed. With regards to the second phase, we have completed the 7th floor slab.

Developers: Cypeir Properties Ltd (a partnership between Leptos Group and D. Zavos Group).

Architects: Benoy and UDS Architects Antoniadis & Eleftheriou.

Electromechanical Consultants: Unemec.

Q.S.: Christoforides Makris & Partners Ltd.

Contractor: AMIC Contractors (Joint venture between Atlas Pantou Co Ltd - leader, Man Enterprise, ICM Group, CMB Societa Cooperativa).

PROJECTS IN PROGRESS



Sky Tower, Limassol

Start date: October 2018

Project Description: Luxury high-end apartments on a 23-store tower with hotel amenities that is being developed with the latest architectural and design trends. Situated only 300m from the sea, the apartment owners can enjoy the vast amenities of the facilities that among others include incredible panoramic sea views, relaxing spa breaks, shared outdoor pool, heated indoor pool, fitness centre, tennis court, fantastic evergreen gardens surrounding the tower and spacious underground parking.

Sky Tower rests harmoniously on the cityscape of the Limassol tourist area thanks to its magnificent design by one of London's leading architectural agencies. This 23-store challenging project will have aluminium coating all over the outside. Moving with steady steps towards completion, works are currently executed on the 22nd floor.

The remarkable thing about this construction is that the floor slabs, unlike the conventional ones, are post-tensioned. The post-tensioned slabs are designed to provide active reinforcement, making the building blocks even more efficient in terms of stability and economy in building materials.

The project is being developed on behalf of **Prime Property Group**.

Architects: UHA London and Panos Panayiotou & Associates, PPA.

Q.S.: PMI (Project Management International).

Electromechanical Consultants: Alexis S. Stavrou & Associates.

Contractor: Joint Venture between Atlas Pantou Co Ltd and Man Enterprise (Atlas Pantou - Man JV).



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PROJECTS IN PROGRESS



Harmony Residence, Limassol

Start date: July 2018

Project Description: Harmony Residence is a gated apartment complex specifically designed to accommodate the expectations of homeowners who value a good quality of life and appreciate everyday modern comforts. The building consists of 18 stylish and modern 1, 2, and 3-bedroom apartments separated into 2 apartment blocks. Block A has 2 floors and 8 apartments. Block B has 3 floors with 8 apartments on the first 2 floors and 2 magnificent 3-bedroom penthouses with spacious roof terraces on the 3rd floor.

Harmony Residence is located in the cross-roads of Ayias Fylaxeos and Spyrou Kyprianou (Makedonias Avenue), Kapsalos area.

The structural, brick, plastering, substrate and insulation works as well as flooring and window installations are completed. Currently the works include carpentry works (kitchen and bedroom wardrobes), kitchen claddings, parquet flooring and sanitary installation works as well as painting and general external works.

The project is being developed on behalf of **D. Sykopetrides Ltd.**

Architects: Elias Andronicou & Associates.

Q.S.: A.Y. Toumazis Quantity Surveyors L.L.C.

Electromechanical Consultants: Prime Design Consulting Engineers Ltd and M&Z Zindilis & Associates.



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PROJECTS IN PROGRESS



Private residence in Paniotis area in Germasogeia village

Start date: January 2018

Project Description: A unique, luxurious around 1,200m² villa sitting on a plot of 2,900m², with 6 bedrooms distributed harmoniously on the basement, ground floor and first floor, surrounded by beautiful sea and mountain views. Decorated with wood, stone and equipped with state-of-the-art technology, the villa is designed to blend in with the natural environment of the surrounding area.

It features a private pool, elevator, fitness center, wine cellar, BBQ area, private drive through and extensively well-made outdoor landscaping.

The project is expected to be delivered end of May. Currently we are working on the finishing works.

Architects and Electromechanical Consultants: Vakis Associates Architects & Designers.

Q.S.: A.G. Athanasiou.

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PROJECTS IN PROGRESS



Private residence in Papas area, Limassol

Start date: September 2018

Project Description: Luxury villa of 800m² located in the beautiful area of Papas in Limassol. A 5-bedroom metal construction with a basement, ground floor and two more floors. A roof garden, pool, gym and playroom complete this unique villa, which is already at 80% of its completion.

Architects: M.E. Archteco Ltd.

Q.S.: P.N. Marinos Consulting LLC.

Electromechanical Consultants: Nicolas E. Aristodemou M&E Engineering Consultants.



NEW PROJECTS



MEDO B - Medochemie, Limassol

Start date: November 2019

Project Description: Construction of a 2-storey microbiological MEDO B at Medochemie plant in Limassol. The building will consist of a steel frame except for the staircases which will be made of concrete. The finishes of the external walls will be a combination of fairfaced concrete and alucobond. Works also include the construction of a ground floor parking area.

The project is being developed on behalf of **MEDOCHÉMIE LTD.**

Architects: Akis Charalambous Architects

Q.S.: A.Y. Toumazis Quantity Surveyors LLC

Electromechanical Consultants: Hiteco engineering Ltd



NEW PROJECTS



Ararat Grand Residences, Limassol

Start date: December 2019

Project Description: Luxury high-end apartments on a 23-store tower with hotel amenities. The project is being developed only 250 meters from the sea, along the beach road of Parekklesia area, one of the most prestigious areas of Limassol. This unique high-rise building consists of only 17 luxurious apartments and a 5-floor penthouse.

The ground floor will consist of a big square leading to a gourmet restaurant, a spa with sauna, hammam, steam bath and massage rooms, a swimming pool, a cigar lounge with a bar, wine cellar, various boutiques and parking area for visitors and guests. The entrance lobby & reception as well as parking for residents will be located on the 1st floor. The 17 luxurious apartments will be located on the floors 3 up to 10 and 15 up to 18. The 11th floor will consist of a sky garden which will be part of the restaurant located on the 12th floor. The sauna, the gym, the Roman bath style indoor swimming pool with panoramic sea views, a bar - breakfast area and various other recreation areas are going to be located on floors 13th and 14th. The super luxury 5-floor penthouse will take floors 19th up to the 23rd and will have its own private lift.

The project is being developed on behalf of **Maserdo Ltd.**

Architects: Photiou Architects

Q.S.: A. Demetriades & Partners L.L.C.

Electromechanical Consultants: Primedesign Consulting Engineers Ltd.

NEW PROJECTS



Acropolis Family Residences, Nicosia

Start date: December 2019

Project Description: A 6-storey apartment complex with 8 luxurious apartments. The project is being developed in the prestigious area of Acropolis in Nicosia. Apartment owners can enjoy a private swimming pool which will be located on the 1st floor.

The project is being developed on behalf of **Cyagama Ltd.**

Architects: Photiou Architects

Q.S.: A. Demetriades & Partners L.L.C.

Electromechanical Consultants: Primedesign Consulting Engineers Ltd.



NEW PROJECTS



Gardens Residence, Limassol

Start date: February 2020

Project Description: A gated complex of 8 luxurious villas with private swimming pools. The project is being developed in Agios Tychonas, Limassol.

The project is being developed on behalf of **ONDONIREA INVESTMENTS LTD.**

Architects: Lazarou & Michael Architects

Q.S.: MNP CQS (Marinos N. Panayiotides Chartered Quantity Surveyors)

Electromechanical Consultants: Alexis S. Stavrou & Associates



NEW PROJECTS

Golden Mile, Limassol

Start date: February 2020

Project Description: Excavation works for the basement of the prestigious Golden mile complex in Germasogeia, Limassol.

The project is being developed on behalf of **Robero Investments Ltd.**

Architects: Panos Panayiotou & Associates, PPA.

Q.S.: Efthymios Andreou & Associates Ltd.



NEW PROJECTS



Larnaca Sewerage & Drainage project C12A

Start date: February 2020

Project Description: The contract includes the investigation, management and cleaning up of trenches from antiquities, existing services and any other obstacles in order to determine the final route of the future sewerage and drainage system.

The project will be executed on behalf of **LARNACA SEWERAGE & DRAINAGE BOARD.**



CONFERENCES / EVENTS / SPONSORSHIPS

ATLAS PANTOU Christmas lunch – party for the staff of ATLAS PANTOU

On Wednesday, 8th January 2020, ATLAS PANTOU Christmas lunch – party for our staff was held at Parklane, a Luxury Collection Resort & Spa in Limassol.



CONFERENCES / EVENTS / SPONSORSHIPS



Speech by Mr. Marios L. Pontikis – CEO at Atlas Pantou at the Christmas lunch-party of ATLAS PANTOU staff.

Honourable Mr. Tonis Toumazis and my Dear Aegli,

Dear guests,

Dear colleagues,

Only a few days ago we left behind 2019 and we welcomed 2020. Every end of a year and the beginning of a new one is usually an opportunity for contemplation and introspection. We think about what we lived, what we learned, what we accomplished and what we didn't. In my opinion, 2019 constitutes a historic milestone for the company as it is the first full year in its long journey that its' management has been taken over by a person outside the Toumazis family. This year, therefore, in addition to our pursuit of our strategic targets, emphasis and time were dedicated in adopting a new way of operating, based on new practices and ways of communicating related to companies run by paid managers as opposed to family run businesses.

I have to point out that, despite any initial skepticism that inevitably existed, and it is logical to accompany such enormous structural changes, in this case, the changeover and our transition to the new management regime have been smooth and successfully completed.

This was due to not only the positive and constructive attitude of Mr. Tonis Toumazis, whom I would like to officially thank, but also to all of you, who welcomed me into this wonderful AtlasPantou family and supported me in the pursuit of our company's goals.

So to all of you, and to each and every one of you, I would like to extend a big thank you, with the assurance that we will continue, together, our joint effort to establish our company in the local market and to rank it amongst the top positions in the local construction industry.

In our last year's Christmas party, we briefly touched on our strategic goals for '19.

The first and foremost goal was to "successfully execute the ongoing projects with a three-track approach: time, quality, and above all, profitability." I believe that we have largely achieved this goal. Maybe the only small variation was the admittedly reduced turnover that had been executed on our major joint venture projects. However, this was compensated by a supplementary agreement for the DelMar project, which was reached in October, and provides for a 6-month extension of time and a reasonable amount of compensation to the contractor, and in the case of Skytower by maintaining the projected budget.

Our second and also very important goal was to "establish new operating, information, control and monitoring procedures." I am pleased that both the new organization chart and the related forms have already been circulated, and all that's left now is to revise our ISO in order to reflect the new positions of the organization chart and the new way of operating.

CONFERENCES / EVENTS / SPONSORSHIPS

Speech by Mr. Marios L. Pontikis – CEO at Atlas Pantou at the Christmas lunch-party of ATLAS PANTOU staff (Continued)

Our third strategic goal was “a gradual and systematic effort to enhance the company’s staff in relation to adequate staffing of projects.” Several young capable people have already joined our company and our joint ventures, and I’m sure the positive impact of their contribution is already obvious or is likely to be evident soon. These people are:

For ATLAS PANTOU

Konstantinos Papoutsas (Contracts Manager), Irene Spyrou (Planner), Pavlos Hadjipavlou (Procurement Manager), Kyriaki Nikolaou (PA to the CEO), Pany Nicolaou, Raphaella Panayiotou and Maria Theodorou (Accounts Office), Stylianos Konstantinou and Harris Charalambous (IT), Andreas Panteli and Michalis Hadjiantoniou (Land Surveyors), Dimitris Konstantinou (Quantity Surveyor), Vasilis Kritikos (Foreman at Medochemie), Pantelis Panteli (Messenger).

For our joint ventures

For AMIC

Konstantinos Koutoumpas (MEP Coordinator), Rebecca Kosiefta (Architect), Georgios Spyrou and Sotiris Christou (Foremen), Georgios Tsiartsides (Time keeper), Kyriakos Ellinas (Site Engineer).

For ATLAS – MAN

Terpsithea Kyprianou (Quantity Surveyor), Valentinos Andreou, Charalambos Charalambous and Phidias Kyriakides (Foremen).

Dear Colleagues, I welcome you and wish you all the best.

At this point, I would also like to congratulate Mr. Kostas Loukaidis and Mr. Andreas Mosfiliotis for their promotion to the position of Contracts Managers.

Our fourth goal was “our continued effort to secure new projects and engaged in BOT projects.

For the first goal, namely the undertaking of new projects, I would like to point out that particularly in the last two months of 2019, we have been awarded several new projects and I expect us to work at 100% capacity throughout the current year, since our large joint venture projects will also run in parallel.

About the second goal, namely finding and exploiting of new profitable market sectors (Build / Operate type), significant and continuous efforts have been made, in various directions, and I’m optimistic that soon we will be announcing a significant breakthrough in new markets.

CONFERENCES / EVENTS / SPONSORSHIPS

Speech by Mr. Marios L. Pontikis – CEO at Atlas Pantou at the Christmas lunch-party of ATLAS PANTOU staff (Continued)

Ladies and gentlemen,

Last year's highlight was the selection of our company amongst the 5 candidates in the category "Land Development / Construction" in 2019 In-Business Awards. Our nomination is particularly honourable since our company is the only contracting company as opposed to the other bidding companies which are essentially land development companies.

I think this distinction is very important, although it refers to last year, it is in fact a culmination and tangible recognition of the company's eighty-year contribution to the local construction industry, which is, undoubtedly, a remarkable deed. The multitude of our projects serve as a testament to this contribution.

I would like to extend my sincere gratitude to all of you for this remarkable achievement, which is, of course, the result of your own (and many others before you) conscientious and generous efforts, in the eighty-year course of the company. At the same time, I would also like to express my deep appreciation and gratitude both to the founder of our group, Mr. Tony Toumazis, and to the late Panayiotis Toumazis, for the commendable management of the company over the years on the basis of professionalism, honesty and meritocracy. Nowadays, these principles and values are in line with our actions to continue the successful course of our company over time.

Other facts which have occurred over this past year were:

1. The wedding of Alexandros Toumazis and Kathryn Wheeler. Alexandros is the son of Mr. Tonys Toumazis.
2. The honorable distinction of Mr. Tonys Toumazis with the Golden Crown of Ecumenical Hellenism for his great and continued contribution to the Ecumenical Hellenism Foundation.
3. The completion of the book "The History of Construction in Cyprus: From Prehistoric time to the 21st Century", which is expected to be released in the next few weeks, is being promoted at the company's sole initiative and expense. This book is the culmination of our eighty-year promotional activities.
4. The death of Michel Abi Nader, the founder of MAN Company, our close partner in joint ventures.

Dear colleagues,

We are already in 2020.

The new year starts on a positive vibe. Our company is in a very good shape in every respect, with financial strength, well-staffed teams, and many new and ongoing projects, but with a vision for the future. And if 2019 was a year of adjustment and a shift to a new direction, 2020 would be the year of consolidation and stabilization of the company in this new direction.

So the challenges that lie ahead of us are imperative.

The goal is clear. Our timely commitment to contribute not only to the survival of the company, but also to maintain its leading position in the Cyprus construction industry.

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CONFERENCES / EVENTS / SPONSORSHIPS

Speech by Mr. Marios L. Pontikis – CEO at Atlas Pantou at the Christmas lunch-party of ATLAS PANTOU staff (Continued)

But how do we achieve this goal? What strategies and methodology to follow in order to have realistic chances of achieving the coveted goal in a highly competitive and constantly changing environment?

Our efforts should be focused not only on the formal completion of the projects but also on their most efficient execution. This goal is more successfully fulfilled by the safe, qualitative and timely completion of the projects. More importantly this is achieved by the profitable (based on projected budgets) completion of the projects which satisfy our customers, protect and provide security to our partners, consultants, suppliers and subcontractors, and of course, will be beneficial to our staff both from a professional and financial viewpoint.

I am sure we will look to the future with optimism, armed with systematic technological upgrades, closer communication, teamwork, continuous training, excellent interpersonal relationships, both inside and outside the company, and with an emphasis on profitability.

For 2020 we should lay the foundations for building the new ATLAS PANTOU, a modern, efficient, people-oriented company. A company that will employ people that love and feel proud of their company, that will be respected by competitors, and will be the first choice for prospective clients where quality, expertise and professionalism are required. And of course, it will also meet the shareholders' expectations.

In order not to be misunderstood, I want to make it clear that we are not trying to change the DNA of the company or the principles and values that govern it. On the contrary, preserving all those elements that have made us known for our excellence over the years constitute a fundamental pillar of our actions. Our intention is simply to change our mindset, our way of thinking, our philosophy and our approach to the way we work.

So, I invite you all to work consciously towards achieving the above goals, assuring you that in this joint endeavour, I will be of assistance, always willing to work with you so that we can always find the best solutions, under the circumstances, in an environment of collaboration, harmony and understanding.

I would like to wish all of you personally and your families all the best for the new year but above all, I wish you to be in good health. As Constantinos Kavafis wrote: "The days of the future stand in front of us, like a row of little lit candles, golden, warm, and lively little candles. The days past remain behind us, a mournful line of extinguished candles; the ones nearest are still smoking, cold candles, melted, and bent...I look ahead at my lit candles."

I wish to everyone, the Kavafis' lit candles never to be extinguished and be as bright and shining as possible.

CONFERENCES / EVENTS / SPONSORSHIPS



Cutting ceremony of the vasilopita (New Year's cake), EBEA

Mr. Tonis Toumazis, founder of the ATLAS PANTOU group and Vice-President of the Chamber of Commerce of Famagusta attended, along with the rest of the members of the EBEA Board of Directors, the cutting ceremony of the New Year's cake. The ceremony took place on Tuesday, January 28th at the Alion Hotel in Ayia Napa, in the presence of His Eminence Metropolitan of Constance & Famagusta, Mr. Vasiliou.

The event also honored with their presence, the Government Representative, the Minister of Transport, the General Director of the Ministry of Transport, the Deputy General Director of the Ministry of Energy, Commerce and Industry, the parliament members of Famagusta, the Mayors of Ayia Napa and Deryneia, the Deputy Mayors of Famagusta and Sofira, the Head of the Community Council of Liopetri, the President of the Association of Occupied Communities, various Heads of Community Councils of occupied villages of Famagusta, the President of Cyprus Hotel Association of Famagusta, Municipal and Community consultants, various businessmen and members of EBEA.

Atlas Pantou CEO's birthday

On February 7th, the CEO of **Atlas Pantou** Mr. Marios L. Pontikis celebrated his birthday. On this occasion, the Limassol Head Offices' staff prepared a small surprise for him. To a question from a fellow staff member about his age he replied 'I am 50 ... something'.

On behalf of all the staff of Atlas Pantou, we would like to extend our warmest wishes to Mr. Pontikis for good health, success and prosperity.



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NEW STAFF



Our team is growing!

We are pleased to introduce the latest members of our company, selected among many candidates, because they share the same mindset and values as us.

We welcome and greet them with a smile:

- **Vasilis Kritikos / Foreman project Medochemie**
- **Andreas Panteli / Land surveyor Limassol Del Mar**
- **Pantelis Panteli / Messenger Limassol Head offices**
- **Charalampos Charalampous IT - JDE Developer, Limassol**
- **Michalis Hatziantoniou/ Land surveyor, Limassol Del Mar- Sky Tower-Ararat Grand Residences**
- **Michalakis Michael/ Foreman, Acropolis Family Residences**
- **Kostas Maragkos/ Health & Safety coordinator, Ararat Grand Residences**
- **Charalampos Mountis / M&E Works Coordinator & Draftsman, Ararat Grand Residences**
- **Giannis Papadopoulos/ Junior Site Engineer, Ararat Grand Residences**
- **Chrystalla Chrysostomou / Q.S.**
- **Apostolos Apostolides / Foreman, Ararat Grand Residences**
- **Foteini Michaelidou Secretary, Ararat Grand Residences**
- **Elena Demetriou/ Administration Officer, Limassol Head Offices**
- **Andreas Partaourides/ Site engineer, Limassol**
- **Sotiris Kasinis / Site Engineer, Limassol Del Mar**

STAFF TRAINING



Our people are our most valuable and important asset, this is why we invest in educating our staff in every level.

As a company based on its employees, we always want to offer the best possible sources of knowledge and development to all of our staff members.

Within the framework of our modernization and development policies, we have launched a number of innovative programs, designed and implemented since the beginning of the year. Education plays a vital role for us, since without it we wouldn't be able to achieve our goals.

With faith in our human-centric character and deep trust to our staff we will continue our mission: always evolving through the knowledge of our people. Here are some of the most important staff training courses for December 2019 until February 2020:



1. RECENT AMENDMENTS IN VAT LEGISLATION IN CYPRUS
2. TRAINING SEMINAR ON ARBITRATION LAW CAP4
3. STAFF TRAINING ON NEW PAYROLL SYSTEM – JDE
4. INNOVATION IN THE CUSTOMERS SERVICING CHAIN FOR PROFITABLE GROWTH
5. THE LIMASSOL STAR SPEAKER SHOW
6. CHANGES IN INCOME TAX LEGISLATION WITH REGARDS TO THE NEW GENERAL HEALTHCARE SYSTEM.
7. FIRST AID IN THE WORKPLACE - EMERGENCY INCIDENTS

